

# Chivaho Federal Credit Union Online

## Accessibility Statement

Chivaho's goal is to permit members and visitors to successfully gather information and conduct business through our website, including individuals with visual impairments that use screen readers to view the website. Chivaho has taken steps and is devoting resources to promote website accessibility.

If you have difficulty accessing features or functions on this website, you can contact us by phone **866-695-4142** during regular business hours. Also you can visit a local branch or email us at [memberservice@chivaho.com](mailto:memberservice@chivaho.com) and we will work with you to provide the information you seek.

### **BRANCH LOCATIONS:**

All branch locations are wheelchair accessible and offer easy open doors. There are assessable counters and private space available to conduct financial business.

### **ATMS:**

ATMS at our branch locations have Braille controls and a headphone jack to provide audio instructions to help guide you through a transaction.

### **ONLINE:**

Chivaho Federal Credit Union strives to comply with best practices and standards as defined by the Web Content Accessibility Guidelines (WCAG) 2.0. Our website currently meets the standards of Level AA accessibility. We monitor the site regularly to maintain this, however: if you find any problems, please contact us immediately so we can work toward resolving the issue.

Our conformance claims extend to pages within the Chivaho.com domain. We may partner with third parties that offer additional links that may include pages, blogs, portals, plug-ins, widgets, and PDF documents that may not meet WCAG 2.0 requirements and may not be accessible to all. Please notify us should you have any problems, and we will work with our third party to resolve any performance issues.